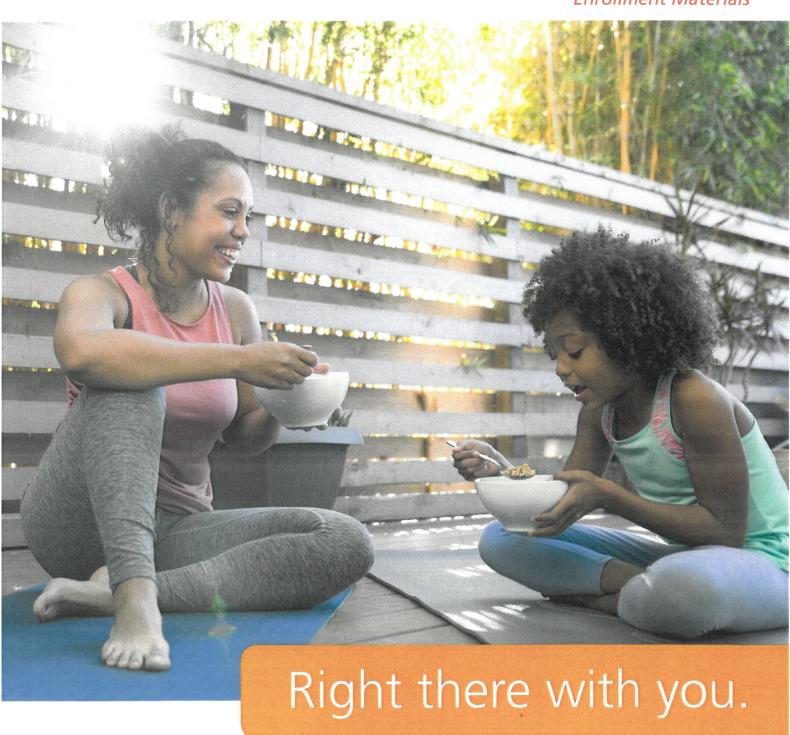




**Enrollment Materials** 





# **HMO** \$20 \$2000

Harvard Pilgrim (MD13963) In-Network

Benefits Covered in Full (no cost to the member)	
Preventive Care Routine physical, gynecological, and well child exams; immunizations;	
age appropriate screenings.  Laboratory Tests	
X-rays	
Chemotherapy & Radiation Therapy	Covered in Full
Routine Maternity Care - Prenatal and Postpartum	
Counseling about alcohol and tobacco use, services to promote	
breastfeeding, routine urinalysis and screenings for complications.	
Inpatient Mental Health & Substance Abuse	
Home Health Care	
Oxygen & Respiratory Equipment	

Benefits Covered after a Copayment		
Professional Visits:		
Physician Services/Office Visit		
Routine Annual Eye Exam (1 per year)	\$20 Copay	
Acupuncture; 20 visit limit		
Chiropractic Care; 12 visit limit		
Physical/Occupational Therapy; combined 25 visit limit		
Speech Therapy; 25 visit limit		
Outpatient Mental Health & Substance Abuse		
Allergy Injections	\$5 Copay	
Emergency Room (waived if admitted)	\$150 Copay	
Prescription Drugs: Retail (30 day supply)	\$0/\$10/\$30/\$50	
Mail Order (90 day supply)	\$0/\$10/\$30/\$50	

Benefits Covered after a Deductible	
Best Buy Deductible: Limit one per year	\$2,000 Deductible
	(\$6,000 Family Maximum)
Hospital Inpatient	Deductible; then Covered in Full
Maternity Care - Delivery	
Advanced Radiology; CT Scans and MRIs	
Outpatient Surgery	
Skilled Nursing Facility & Inpatient Rehabilitation;	
combined 100 day limit per year	
Ambulance - Emergency Transport	
Durable Medical Equipment	Separate \$100 Deductible, then 20% Coinsurance
Out of Pocket Maximum: Medical	\$3,000 (\$7,000 Family)
Prescription Drugs	\$3,000 (\$6,000 Family)

**Deductible Year:** Calendar Year (January-December)

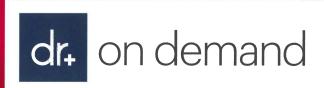
**Deductible Carry-Over Provision:** Yes

Lifetime Benefit: Unlimited

Extraction of teeth impacted in bone is not a covered benefit.

This is only a summary of benefits, please consult the corresponding schedule of benefits. Exceptions & exclusions apply. Benefit limits, deductibles and out of pocket maximums are based on a calendar year.

# With Doctor on Demand, get the care you need from wherever you are:



Virtual video visits with licensed doctors, psychologists and psychiatrists

# **Medical urgent care visits:**

### **Fast and easy**

Connect with a physician in minutes.<sup>1</sup>

### You're covered

Harvard Pilgrim members pay the PCP-level cost sharing. No referral is required to see a Doctor on Demand provider.

# **Great physicians**

Board certified and licensed in your state.<sup>2</sup> Multiple languages available.<sup>3</sup>

# **Treat many conditions**

Treat nearly any non-emergency medical condition.

# **Get a prescription**

Fast and paperless prescription fulfillment to your pharmacy.<sup>4</sup>

Continued on reverse





# **Top Medical Issues Treated:**

- Coughs, colds
- Sore/Strep throat
- Flu
- Pediatric issues
- Sinus and allergies
- Nausea/diarrhea
- Rashes and skin issues
- Women's health: UTIs, yeast infections
- Sports injuries
- Eye issues

- <sup>1</sup> Availability more limited during overnight hours.
- <sup>2</sup> Doctor on Demand operates subject to state laws. Doctor on Demand is not intended to replace an annual in-person visit with a primary care provider.
- <sup>3</sup> Some languages require an appointment.
- <sup>4</sup> Doctor on Demand physicians do not prescribe Schedule I-IV DEA controlled substances, and may elect not to treat or prescribe other medications based on what is clinically appropriate.



Harvard Pilgrim Health Care includes Harvard Pilgrim Health Care, Harvard Pilgrim Health Care of Connecticut,
Harvard Pilgrim Health Care of New England and HPHC Insurance Company.