

RSVP

Respond with Service ---
Volunteer with Purpose



September 25, 2020

To: County of Carroll
Office of the Commissioners
Administration Building
P.O. Box 152, 95 Water Village Road
Ossipee, New Hampshire 03864-0152

From: Carroll County Retired & Senior Volunteer Program (RSVP)

Re: Regional Grant Agencies Requesting Funds for Budget Year 2021

Enclosed please find the completed budget forms for Carroll County Retired & Senior Volunteer Program's request for funds from Carroll County – Budget Year 2019. Carroll County RSVP is requesting **\$75,000**. Backup documentation for this request can be found in RSVP's Application for Financial Assistance.

Should you have any questions, please feel free to contact Mary Carey Seavey, CCRSVP Director at 603-356-9331 or mary.ccrsvp@gmail.com.

Very truly yours,

A handwritten signature in cursive script that reads "Mary Carey Seavey".

Mary Carey Seavey
Director

CARROLL COUNTY

APPLICATION FOR FINANCIAL ASSISTANCE

AGENCY CONTACT INFORMATION

Applicant Agency: Carroll County RSVP

Contact Person: Mary Carey Seavey

Phone:(603) 356-9331

Fax:(603) 356-9322

E-mail: mary.ccrsvp@gmail.com

Agency Address: PO Box 1182

City: North Conway

State: NH

ZIP Code:03860

Agency's Total Operating Budget:

Prior Year: 2019 - \$196,472

Current Year: 2020- \$201,275

Proposed Year: 2021- \$207,368

Amount of Funding Requested from Carroll County for 2020: \$75,000

DESCRIPTION OF FEE STRUCTURE, IF APPLICABLE: N/A

FUNDING SOURCES

<u>Category</u>	<u>Source, Title, Act</u>	<u>Actual Prior FY:2019</u>	<u>Est. Budget Curr FY:2020</u>	<u>Request FY: 2021</u>
Fees	0	0	0	0
Federal	Corporation for National & Community Service	\$49,301	\$56,801	\$56,801
State	NHDOT	\$33,180	\$33,948	\$33,948
County	Carroll County	\$65,000	\$70,000	\$75,000
Municipal	-0-	-0-	-0-	-0-
Fund Raising	Various Events	\$44,869	\$ 11,903 With the onset of Covid-19, all fundraising activities for 2020 were cancelled as of 04/01/2020	\$12,000 (COVID-19 Relief Dependent)
Grants	Various Grants	\$15,500	\$12,166 – Grants Awarded as of 9/1/2020 \$20,000 – Grant Applications Outstanding	\$40,000
Other		\$ 7,770	\$ 2,000	\$ 2,000

AGENCY OPERATING BUDGET

	<u>Actual Prior FY: 2019</u>	<u>Estimated Budget Curr FY:2020</u>	<u>Request FY: 2020</u>
Personnel	\$112,065	\$116,861	\$120,367
Fringe Benefits	\$14,819	\$17,407	\$17,921
Consultants & Subcontracts	\$ 4,339	\$1,080	\$1,080
Utilities: Electric, Phone, Heat, Rent, etc.	\$12,445	\$13,927	\$14,000
Office Supplies, Printing, Advertising, etc.	\$ 8,302	\$8,500	\$8,500
Education & Training	\$ 908	-0-	\$500
Travel, Lodging	-0-	-0-	\$1,000
Other	\$685	\$1,700	\$500
Volunteer Expenses	\$42,165	\$43,000	\$43,000
Other Misc.	\$ 744	\$500	\$500
TOTALS:	\$196,472	\$201,275	\$207,368

DEFINE UNIT OF SERVICE FOR THIS PROGRAM: Units = Number of Hours served by volunteers

	Actual Prior FY: 2019	Budget Curr FY:2020 (Based on Reporting/Tracking Documentation 1/1/2020- 8/31/2020)	Request FY: 2021
Total number of units of service in Carroll County	35,842	16,258	36,500
Unit of Service Cost	\$1.81 (Based on \$65,000 Funding for County - 2019 \$65,000/35,842)	\$2.87 (Based on 8 months Funding from County \$46,667/16,258) <i>Note: Total Number of Units of Service decrease as a result of COVI-19 and individual served increased.</i>	\$2.05 (Based on \$75,000 Funding for County \$75,000/36,500)
Total number of individuals served in Carroll County (count each person only once)	367	396	425

Explain Method of Formula used to determine amount of Carroll County funding requested:

Grant Funding Requested From County / Units of Service

SERVICE AND FINANCIAL DATA

Service and Cost Distribution (estimated) for: 2021

Municipality	Individuals Served	Units of Service
Albany	7	700
Bartlett/Glen	28	2,800
Brookfield	1	150
Chatham	2	200
Conway/Center Conway, Kearsarge/Intervale/ North Conway	167	15,500
Eaton	6	200
Effingham	11	400
Freedom	50	4,500
Hale's Location	5	600
Hart's Location	0	0
Jackson	16	1,100
Madison/Silver Lake	33	2,550
Moultonborough/Meredith	20	2,000
Ossipee, Center Ossipee, & West Ossipee	14	1,700
Sandwich/Center Sandwich/Center Harbor	15	500
Tamworth/Chocorua	17	2,000
Tuftonboro & Melvin Village	1	0
Wakefield/East Wakefield/Sanbornville	4	150
Wolfboro/Wolfboro Falls/Mirror Lake	16	450
Other	12	1,000

TOTALS	425	36,500
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Board of Directors: On a separate page, please provide the name of each member of your agency’s board of directors and a detail of what, if any, compensation each Director receives. **Please reference Addendum I and Addendum II.**

Provide a brief narrative description of the program(s) for which you are requesting funding.

Within the narrative:

- a. Describe the problem which the program will address.**
- b. Describe the services to be provided and/or the activities to be engaged in.**
- c. Describe the target population as succinctly as possible, including the geographical coverage, age group and/or other special characteristics.**

RSVP’s Application for Financial Assistance from Carroll County primarily focuses on the following:

1. RSVP’s Non-Emergency Door-Through-Door Medical Transportation for seniors, individuals with disabilities, and veterans throughout Carroll County.

With the exception of very limited public transportation through Tri-County CAP Transit, public transportation in Carroll County is virtually non-existing. Transportation is an important social determinant of health in rural communities and the availability of reliable transportation impacts the ability of elderly, individuals with disabilities, and veterans in Carroll County to access healthcare (e.g., preventive screenings and routine interactions with healthcare providers) and exacerbate negative health outcomes associated chronic conditions. In many cases, reliable transportation options can determine whether many of these individuals have access to healthcare at all. In addition, often the elderly, individuals with disabilities, and veterans have greater healthcare needs than other rural residents, and living in rural areas isolated from healthcare providers can have a significant impact on their quality of life, their health, and their safety.

RSVP’s Non-Emergency Volunteer Medical Transportation Program addresses transportation service issues to support access to healthcare for the elderly, individual with disabilities, and veterans throughout Carroll County. With the lack of specific specialized medical procedures typically found in healthcare settings in urban/suburban areas, many of our clients need transportation beyond county lines, and often across state lines, to reach the healthcare resources they require.

RSVP’s Non-Emergency Volunteer Medical Transportation Program provides both local and long-distance Door-through-Door medical transportation at “No Cost” to our clients. A compassionate volunteer driver goes to the client’s residence, take the client to their destination, and then the volunteer driver takes the client inside to the place they need to be, while making sure the client is safe and comfortable. The medical transportation trip ends when the client is safely back at home.

During COVID-19 RSVP volunteer drivers continue to transport client, but are providing Door-to-Door transport service and not Door-Through-Door transport service. Door-to-Door service includes everything described above, but includes taking the passenger to the door of the medical facility. On the ride back, the rider will walk the passenger all the way back to their door. Going the extra twenty steps or so ensures the safety of passengers and offers them peace-of-mind knowing that they will have assistance throughout the entirety of the trip.

RSVP Non-Emergency Volunteer Medical Transportation Program not only benefits our elderly, individual with disabilities, and veterans in Carroll County, but may also benefit healthcare providers by decreasing inappropriate use of EMS services, improving utilization of healthcare services, and decreasing no-show rates. The Program can also help the elderly, individual with disabilities, and veterans to live successfully in a community rather than entering a long-term care facility or leaving the community.

2019 RSVP Non-Emergency Volunteer Medical Transportation Statistics: (1) Volunteer Drivers – 52 drivers; (2) clients transported – 407 clients; (3) Medical Transportation Trip (local and long-distant) – 2,660+ trips; volunteer miles driven – 43,660+ miles.

2. RSVP's Meals-on-Wheels Driver Program

RSVP's Meals-on-Wheels Driver Program addresses the need to provide elderly and people with disabilities in Carroll County, who would otherwise go hungry, with nutritious prepared meals. Right behind is a second form of nourishment: providing a social connection, safety check, resource information, and peace of mind for the participants and their loved ones.

Meals are delivered by trained volunteer drivers through seven (7) RSVP Stations in Carroll County: Greater Wakefield Resource Center, Gibson Center for Senior Services, Ossipee Concerned Citizens, Wolfeboro Meals on Wheels, Inc., Madison Nutrition Program, Tamworth Community Nurses, and Moultonborough/Sandwich Meals Program.

In addition to meal deliveries, RSVP volunteers have operated a community dining center at the Conway Village Congregation Church every Monday night. Meals were prepared and served by RSVP volunteers. Prior to the pandemic, the community dining center was opened to "All." People could come for a hot meal and social time with friends. This operation has been suspended for inside dining, but RSVP volunteers still continue to prepare meals that people can pick up. RSVP volunteers also served a community lunch for seniors five (5) days /week at the Gibson Center for Senior Services in North Conway. Inside dining has also been suspending during COVID-19, but RSVP volunteer continue to work at the Center to provide to-go meals that people can pick up.

It should be noted that nutritious meals are prepared and served by RSVP volunteers at the Conway Village Congregation Church on a weekly basis. All are welcomed. During COVID-19, no meals are served within the church, but meals are still prepared in the church kitchen by RSVP volunteers and distributed outside the church on Monday evenings.

The Meals-on-Wheels Driver Program is a critical link in keeping particularly vulnerable populations healthy and safe, especially during the COVID-19 crisis. The priorities of making sure the elderly and people with disabilities receive nutritious meals during COVID-19 has not changed for the RSVP Meals-on-Wheels Driver Program in Carroll County. "Since COVID, meals are still being delivered, but precautions are being taken. Drivers do have to physically see their clients, but instead of connecting in person with their clients they now talk by phone to

clients - checking in to see how their client's supplies are going, what they may need, bring them up-to-date on what is going on in their community, or just "shoot the breeze." Masks, gloves and hand sanitizer are now standard issue for all drivers. After the driver leave, they we remove their gloves and dispose of their gloves.

Volunteer drivers have adapted and continued to address the increased demand for meal-on-wheels across Carroll County and assisting our community to age in place.

2019 Meals-on-Wheels Driver Program Statistics: (1) Number of Meals-on-Wheels Drivers – 228 Drivers; (2) Meals Delivered b Meals-on-Wheels Drivers – 64,710+ Meals; (3) Miles Driven b Meals-on-Wheels Drivers – 80,035+ miles.

2019 Congregate Meal Site Statistics: (1) Congregate Meals served by RSVP volunteers – 14,445+ meals; (2) Hours served by RSVP volunteers – 4,825+ hours; (3) Miles driven by RSVP volunteers – 21,210+ miles.

3. RSVP Food Panty Sites

Carroll County RSVP volunteer service six (6) food pantries throughout Carroll County – Bartlett/Jackson Food Pantry, Tamworth Community Food Center Pantry, Freedom Food Pantry, Madison Community Food Pantry, Conway Village Congregational Church Food Pantry, and Vaughan Community Service Food Pantry.

RSVP volunteers support the food pantries listed previously. They volunteer their service to help individuals and families who visit these pantries for emergency or temporary food needs, but also assist households where pantries have become a part of the household's long-term strategies to supplement monthly food budget shortfalls. Seniors, who so often are limited by fixed or limited incomes, are among the most consistent clients of these pantries.

Food pantries have seen increased in food needs during the COVID-19 pandemic. Many of the individuals coming through food pantry lines have never needed food assistance before. RSVP volunteers are assisting with pandemic response efforts. They get temperature checks wear gloves and masks and are a vital part of keeping up with the increasing demand for access to food.

2019 Food Pantry Statistics: (1) RSVP volunteers in serving in food pantries – 182+ Volunteers; Household Served – 2,464; Meals Served – 193,023 Meals; Individuals Served – 4,993 Individuals; Individuals Under 18 Years Old – 1,424 Individual; Individuals 18-59 Years Old – 2,295 Individuals; Individual 60+ - 1274 Individuals.

Summary

Carroll RSVP provides over 400 volunteers to over 42 non-profit and public organizations to help them serve their clients and meet their missions. RSVP volunteers contribute more than 35,840 hours in 2019 to help meet community needs in Carroll County. The value of volunteer hours served in 2019 based on the Independent Sector Estimate is \$886,026.

CERTIFICATION BY AUTHORIZED REPRESENTATIVES

The undersigned hereby certifies and represents that:

- 1. The information contained in this application and attached appendices is, to the best of my knowledge, accurate and complete;**
- 2. The undersigned is authorized to act on behalf of the organization in submitting this application.**

SIGNATURES

Mary Carey Seavey

Mary Carey Seavey

Executive Director/CEO/Administrator Printed Name

Preparer's Printed Name & Title

Mary Carey Seavey

Mary Carey Seavey

Signature

Signature

9/25/2020

9/25/2020

Date

Date

Addendum I

North Conway Community Center (NCCC) Board of Directors

Note: The NCCC is Carroll County Retired and Senior Volunteer Program's (RSVP's) fiscal agent. As its fiscal agent the NCCC performs various financial duties for RSVP. The NCCC does not provide any financial aid/support to RSVP. No NCCC Board Member receives any compensation from RSVP.

NCCC Directors 2020 - 2023

Craig Bartolomei

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Sheryl Kovalik (President)

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Ex-Officio Member Carrie Burkett

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Addendum II

Carroll County Retired & Senior Volunteer Program (RSVP) Advisory Council 2020-2021

Note: No RSVP Advisory Council Member receives any compensation from RSVP.

Marshall Allan – Vice President

P.O. Box 768
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05/2016

John Colbath - President

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Patricia Fleck – Secretary

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