

**Mountain View Community**

*Carroll County's Nursing Home and  
Rehabilitation Center*

**Howard Chandler, NHA  
Administrator**



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**September 1, 2020**

**To: Carroll County Board of Commissioners**  
**From: Howie Chandler**  
**Re: Quarterly Report**

1. It has been over 5 ½ months since we 'Closed the Doors' to Covid-19. No scenario planning ever anticipated that a pandemic would ever close off nursing homes for what will be 6+ months. While we can expect some lessening of restrictions in the coming weeks and months – it is very likely that nursing homes will remain restricted until vaccines are available for Residents and Staff. Stores will be open for Christmas --- but I am not optimistic that we will.

2. As my many and varied updates and reports show --- we are dealing with a small Covid-19 outbreak. We have had one Resident and 4 Staff Members who have tested positive. All but one Staff Member fortunately remain asymptomatic and the Staff Member who became ill is doing very well and looking forward to returning to work very shortly. The National Guard will be back this Friday for testing and if all goes well we will be able to get back to 'normal' in just a matter of days.

3. **Staff and Resident Morale:** We are holding our own but a combination of covid fatigue and for some the anxiety of having an active outbreak has tested the limits. We have a great Staff who are truly committed to providing the best of care even under the most difficult of circumstances.

4. **Staff Scheduling Software:** Although we initially delayed the implementation of the On-Shift Staff Scheduling Software we are not actively engaged in getting that operational. Right now the behind the scenes integration work between On-Shift, Checkmate and Kronos is going on. That integration will allow On-Shift to have access to live Kronos data. Knowing in real time how many hours a Staff Member has already worked this week could make a big difference in who to offer an available shift to in order to manage overtime etc....

5. **Affordable Assisted Living:** While there continues to be discussions over possible designs and financing options – no proposals have been put forth at this time.

**6. Financial: For the first 6 Months of 2020**

Revenues are favorable to budget by 12.7% or \$1,497,829

Expenses are favorable to budget by 2.6% or \$283,470

Not yet recorded is additional CARES Act funding of \$159,350 and our second MQUIP payment of approximately \$350,000.

Although our Medicaid Room and Board Income is down considerably ( 725K) due to our 10 empty beds we have recovered much of that from CARES Act funding.

Although not income to the County our Staff have received over \$700,000 from the Long Term Care Supplementary Stipend Program – A summary report is attached.

Revenue and Expense Summaries are attached for your review.

**7. Summary:**

I apologize for my report being less than comprehensive but I know that understand why. Your support and understanding throughout this pandemic is appreciated not only by me but by all of our Staff as well.

Respectfully Submitted,



Howie Chandler  
MVC Administrator

MVC Administrator's Summary

September 1, 2020  
Ver 1.0

Six Month Expense Review

SUMMARY		2020 Budget	6 Months Projected	6 Months Actual	Delta	%
5100	Nursing Home Administration	1,127,216	563,608	491,416	-72,192	43.6%
5130	Nursing Home Dietary Dept.	1,722,773	861,387	756,953	-104,434	43.9%
5140	Nursing Department	6,176,286	3,088,143	3,028,464	-59,679	49.0%
5150	Environmental Services	866,140	433,070	411,666	-21,404	47.5%
5180	Physicians & Pharmacy	103,500	51,750	37,165	-14,585	35.9%
5190	Physical Therapy Department	117,001	58,501	83,143	24,642	71.1%
5191	Recreational Therapy Dept	455,664	227,832	210,535	-17,297	46.2%
5192	Social Services Department	164,097	82,049	65,808	-16,240	40.1%
5193	Special Services Department	273,550	136,775	134,493	-2,282	49.2%

10 **Total Expenses** 11,006,227 5,503,114 5,219,643 -283,470 47.4%

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Howard Chandler  
 Administrator's Summary  
 Ver 1.0 September 1, 2020

Revenue  
 Six Months Year to Date

Revenue	2020 Budget	6 Months Projected	6 Months Actual	Delta	%
010 Medicaid Room & Board	5,052,768	2,526,384	1,799,085	(727,299)	35.6%
011 Skilled Room & Board	22,500	11,250	226,268	215,018	1005.6%
012 Private Room & Board	2,200,000	1,100,000	1,397,579	297,579	63.5%
019 Personal Resources	910,000	455,000	477,807	22,807	52.5%
020 Physical Therapy Skilled	1	1	26,523	26,523	2652319.0%
021 Physical Therapy - Private	1	1	0	(1)	0.0%
022 Physical Therapy Part B	135,000	67,500	119,409	51,909	88.5%
023 Occupational Therapy - Skilled	1	1	27,986	27,986	2798642.0%
024 Occupational Therapy - Part B	295,000	147,500	142,231	(5,270)	48.2%
026 Speech Therapy - Skilled	1	1	11,173	11,172	1117290.0%
027 Speech Therapy - Part B	85,000	42,500	63,176	20,676	74.3%
029 Laboratory - Skilled	1	1	1,161	1,161	116120.0%
044 ProShare	1,600,000	800,000	2,239,243	1,439,243	140.0%
045 Quality Assessment 'Bed Tax' MQUIP	1,300,000	650,000	379,057	(270,943)	29.2%
046 Pharmacy Skilled	1	1	5,730	5,730	573034.0%
048 Medical Supplies - Private	15,000	7,500	6,402	(1,098)	42.7%
049 Miscellaneous	1,000	500	483,315	482,815	48331.5%
050 Interest Income	600	300	1,969	1,669	328.2%
051 Income from Meals	165,000	82,500	83,895	1,395	50.8%
052 Insurance Refunds	1	1	0	(1)	0.0%
053 Café Meals	80,000	40,000	20,764	(19,236)	26.0%
055 Telephone & Cable Income	15,000	7,500	5,978	(1,522)	39.9%
094 Medicare Part A - Bad Debt	1	1	0	(1)	1.0%
095 Medicare Part B - Bad Debt	1	1	0	(1)	0.0%
097 Contractual Allowance - Medicaid	1	1	0	(1)	0.0%
098 Contractual Allowance - Part A	1	1	(72,873)	(72,873)	-7287250.0%
099 Contractual Allowance - Part B	(95,000)	(47,500)	(57,111)	(9,611)	60.1%
	<b>11,781,879</b>	<b>5,890,940</b>	<b>7,388,768</b>	<b>1,497,829</b>	<b>62.7%</b>

September 1, 2020

MVC Administrator's Report  
 Comparison of Physical Therapy Revenue to Expenses for 6 Months Year to Date.

	Revenue	2020 Budget	6 Months Projected	6 Months Actual	Delta	%
5	020 Physical Therapy Skilled	1	1	26,523	26,523	2652319.0%
6	021 Physical Therapy - Private	1	1	0	(1)	0.0%
7	022 Physical Therapy Part B	135,000	67,500	119,409	51,909	88.5%
8	023 Occupational Therapy - Skilled	1	1	27,986	27,986	2798642.0%
9	024 Occupational Therapy - Part B	295,000	147,500	142,231	(5,270)	48.2%
10	026 Speech Therapy - Skilled	1	1	11,173	11,172	1117290.0%
11	027 Speech Therapy - Part B	85,000	42,500	63,176	20,676	74.3%
				<b>390,498</b>		

Expenses

6	5190 Physical Therapy Department	117,001	58,501	83,143	24,642	71.1%
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Net 307,355.57

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September 1, 2020

Long Term Care Supplementary Stipend Summary

	Start	End	Submitted	Date Received	Amount Received	Amount Submitted
1	4/19/20	4/25/20	5/1/20	5/8/20	46,350	46,350
2	4/26/20	5/2/20	5/8/20	5/8/20	46,200	46,200
2a	4/26/20	5/2/20	5/26/20	6/3/20	150	150
2b	4/26/20	5/2/20	5/28/20	6/3/20	450	450
3	5/3/20	5/9/20	5/18/20	6/1/20	46,950	46,950
4	5/10/20	5/16/20	5/26/18	6/8/20	47,700	47,700
5	5/17/20	5/23/20	6/5/20	6/15/20	46,350	46,350
6	5/24/20	5/30/20	6/11/20	6/22/20	47,400	47,400
7	5/31/20	6/6/20	6/16/20	6/24/20	49,200	49,200
8	6/7/20	6/13/20	6/27/20	7/13/20	48,300	48,300
9	6/14/20	6/20/20	7/8/20	7/20/20	48,300	48,300
10	6/21/20	6/27/20	7/8/20	7/20/20	47,700	47,700
11	6/28/20	7/4/20	7/20/20	8/27/20	46,350	46,350
12	7/5/20	7/11/20	7/20/20	8/27/20	46,650	46,650
13	7/12/20	7/18/20	7/27/20	8/7/20	46,050	46,050
14	7/19/20	7/25/20	8/4/20	8/13/20	45,750	45,750
15	7/26/20	7/31/20	8/17/20	8/24/20	46,050	46,050
					<b>705,900</b>	<b>705,900</b>

SS/FICA on 48K is about \$3,700