



## Region 7 IDN Carroll County Impacts – June 2020

Per the New Hampshire Association of Counties, as of June 2019 there were **8,011** Carroll County residents enrolled in NH Medicaid.

To date, Carroll County has contributed **\$247,443** to support the DSRIP 1115 waiver (**\$30.89** per NH Medicaid patient).

Incentive payments totaling **\$1,362,802.15** were provided to IDN7 partners working in Carroll County, equaling an investment of **\$170.12** per patient directly and indirectly.

### Improvements of Technology Infrastructure

- Supported **4** Carroll partner agencies' engagement in a national platform that notifies health professionals when their clients are admitted to EDs and hospitals and provides them with a platform for shared care planning
- Funded **2** partner-specific Health IT infrastructure projects
- Provided data reporting support to **6** primary and behavioral health care providers in Carroll County

**\$70,718 since 2017**

### Care Transitions

Since 2017, IDN 7 partner Carroll County Department of Corrections served **231** individuals using the Critical Time Intervention model.

### IDN 7 Trainings

Over **120** members of Carroll County's Medical, Behavioral Health and Social Service workforce had access to more than **40 training opportunities** to better help the Medicaid population since 2017.

**From January 2018 – December 2019, IDN 7 partner providers in Carroll County delivered\*:**

- **5593** Depression Interventions
- **1069** Substance Use Disorder Interventions
- **912** Tobacco Use Interventions

\* Includes Northern Human Services' organization-level data; County-level data is not available at this time

### IDN 7 Specific Programing 2017 to present

- Carroll County partners have added **3** Psychiatric Nurse Practitioners, **16** Peer Recovery Coaches, and **2** Licensed Independent Clinical Social Workers to the Region 7 workforce
- IDN 7 funds assisted with embedding primary care services in **2** mental health clinics
- IDN 7 infrastructure funding supported partners' adoption of evidence-based practices and standardized workflows and protocols to improve coordination of care.
- IDN 7 partners in Carroll County have expanded Medication Assisted Treatment services to the population.
- Carroll County IDN partners served over **275** individuals with Enhanced Care Coordination, exceeding the regional goal of serving **45** patients.

### IDN 7 Highlights

Since 2017, Carroll County Department of Corrections has used **\$88,062** of IDN incentive payment awards to support their reentry project, significantly reducing the County's recidivism rate.

# IDN Carroll County Project Overview & Highlights

Total IDN 7 funds awarded for work in Carroll County January 2017 – May 2020 =  
**\$1,302,243.69**

| Entity                                 | Project  | Amount       | # Served |
|--|--|--------------|----------|
| Carroll County Dept. of Corrections    | Reentry Project (Rounds 1, 2 & 3)                          | \$102,148.00 | 193      |
| Huggins Hospital                       | Round 1 - Capacity Building Social Work Services           | \$75,000.00  | UTD      |
| Huggins Hospital                       | Round 3 - MAT Readiness Project                            | \$86,794.00  | UTD      |
| Huggins Hospital                       | Round 4 - Care Coordination                                | \$142,216.34 | 169      |
| Huggins Hospital                       | Training and Technology - CMT ADT Interface (Jan 2018)     | \$5,000.00   | UTD      |
| Memorial Hospital                      | Round 1 - Increased access to Behavioral Health (APRN)     | \$75,700.00  | UTD      |
| Memorial Hospital                      | Regional Collaborative for improved BH/SUD services        | \$321,963.27 | UTD      |
| MWV Supports Recovery                  | Round 3 - Recovery Supports                                | \$31,125.00  | 144      |
| MWV Supports Recovery                  | Round 5 – Performance Based D3 (Expansion of SUD Services) | \$20,000     | UTD      |
| Saco River Medical Group               | Round 1 - Support for SUD integration                      | \$2,154.00   | UTD      |
| Saco River Medical Group               | Training and Technology - MAeHC                            | \$4,860.00   | UTD      |
| Saco River Medical Group               | Round 5 - Performance based B1 Tier 1                      | \$45,000     | UTD      |
| ServiceLink                            | Training and Technology - Direct Secure Messaging          | \$300.00     | UTD      |
| White Horse Addiction Center           | Round 1 - Staff training                                   | \$6,486.00   | UTD      |
| White Horse Addiction Center           | Round 2 - Recovery staff (MLADCs, CRSWs)                   | \$115,800.00 | 179      |
| White Horse Addiction Center           | Round 3 - Business & Marketing Consultant Services         | \$10,200.00  | UTD      |
| White Horse Addiction Center           | Round 4 - Joint Emergency Services (Peer Recovery in EDs)  | \$83,191.58  | UTD      |
| White Horse Addiction Center           | Round 5 - Performance based B1 Tier 2                      | \$35,000.00  | UTD      |
| White Horse Addiction Center           | Training Funds - Staff Trainings Dec 2017 & Jul 2018       | \$5,395.00   | UTD      |
| White Mountain Community Health Center | Round 2 - MAT and BH Integration in Primary Care           | \$52,391.02  | UTD      |
| White Mountain Community Health Center | Round 4 - Care Coordination                                | \$31,929.48  | 58       |
| White Mountain Community Health Center | Round 5 – Performance based B1 Tier 1                      | \$45,000     | UTD      |
| White Mountain Community Health Center | Training Funds - CHW training (Oct 2017)                   | \$4,590.00   | UTD      |

\*\*For some projects, outcome metrics were not structured to easily provide the number of persons served by county, so this data is not available

## IDN Work During COVID-19

In the face of the pandemic, Region 7 has leveraged the Integrated Delivery Network in the following ways:

- Held one-on-one partner calls to identify current state, impact of the pandemic on agency operations, and collect information regarding both agency and patient/client needs that can be addressed by IDN and DHHS resources.
- Participated in research being done by Dartmouth College to identify health inequities in the face of COVID experienced by individuals living in NH's rural areas
- Convened weekly town hall meetings for all stakeholders to discuss what's working, what barriers are being encountered, and resources the IDN and DHHS can bring to bear that will address those barriers. These meetings have been attended by IDN partners, representatives from DHHS, the Medicaid Managed Care Organizations, and elected officials.
- Participated in ongoing meetings convened by DHHS to bring IDNs closer to Managed Care Organizations, the Bureau of Housing Supports and other state agencies working with vulnerable populations.